

Bath & North East Somerset Council

MEETING:	Resources Policy Development & Scrutiny Panel	
MEETING:	25th November 2015	EXECUTIVE FORWARD PLAN REFERENCE:
		E 9999
TITLE:	Review of 2014/15 Annual Performance Report	
WARD:	All	
AN OPEN PUBLIC ITEM		
List of attachments to this report: 2014/15 Annual Performance Report		

1 THE ISSUE

- 1.1 This report invites the Resources Panel to consider the 2014/15 Annual Performance Report.

2 RECOMMENDATION

The Panel is asked to:

- 2.1 Review the Annual Report and suggest any changes that may help ensure this document continues to improve and provide useful information the public.
- 2.2 Raise any issues that may need to be considered as part of the 2016/17 service planning and performance reporting, noting that the Directorate Plans provide the context for this.

3 RESOURCE IMPLICATIONS (FINANCE, PROPERTY, PEOPLE)

- 3.1 No resource implications.

4 STATUTORY CONSIDERATIONS AND BASIS FOR PROPOSAL

- 4.1 No specific statutory considerations.

5 THE REPORT

Context and Design

- 5.1 The Annual Report is a public facing report intended to provide residents and customers with a balanced snapshot of performance over the year across the whole Council.
- 5.2 The Report was drafted during a transitional period for the Council. It is shaped by the new public service vision and the four overarching priorities in the draft Corporate Strategy, which were under discussion when the Annual Report was being written.
- 5.3 The content is primarily derived from the 2014/15 Service Delivery Programme, which reports progress against the key priorities in the Service Plans. Hyperlinks and explanatory footnotes throughout the report provide the reader with access to additional information.

Performance

- 5.4 The 2014/15 Annual Report celebrates many instances of good and positive performance. Highlights include:
- ➔ Village Agents scheme “highly commended” in the 2014 MJ Achievement Awards.
 - ➔ Roman Baths won Best Large Visitor Attraction in the South West Tourism Excellence Awards.
 - ➔ Highest performing Council in the South West for GCSE results and in the top 20% of councils nationally.
 - ➔ 1st out of 47 local authorities in the annual Stonewall Education Equality Index.
 - ➔ Outstanding Achievement award for our work in environmental sustainability in the West of England Carbon Challenge (WECC) Awards.
 - ➔ 771 new affordable homes have been delivered since April 2011, exceeding our 4 year target to deliver 610 new affordable homes by 2015.
 - ➔ Phase one of the troubled families initiative completed seven months ahead of schedule with positive outcomes achieved for 215 families.
- 5.5 To ensure we deliver a balanced view of performance, the Report also includes areas where we have not performed as well as we would like or where we have failed to achieve a key performance target. Reasons for poorer performance are provided within the Report together with a brief explanation.

Future Reports

5.6 Paragraph 5.4 of the Resources PDS cover report for the Resources Directorate Plan 2016-2020 states:

“The Council will be undertaking a corporate approach to Performance Management in order that we can understand how we are delivering on our commitments. Performance management will be against the 4 corporate priorities (a focus on prevention, a strong economy and growth, a new relationship with customers and communities and an efficient business) as well as the outcomes in the Directorate Plans.”

We are in the process of refreshing the Corporate Performance Framework in line with the above paragraph. This will include how we report performance and to whom, and will consider both quarterly and annual reporting.

6 RATIONALE

6.1 It is recommended by the Governments transparency code that the Council published performance information to its residents.

6.2 The Council will need to be able to report on the delivery of its new Corporate Strategy and Directorate plans.

7 OTHER OPTIONS CONSIDERED

7.1 None at this time.

8 CONSULTATION

8.1 The Annual Performance Plan was developed in conjunction with Strategic and Divisional Directors and approved by Strategic Management Team.

9 RISK MANAGEMENT

9.1 A risk assessment related to the issue and recommendations has been undertaken, in compliance with the Council's decision making risk management guidance.

Contact person	<i>Steve Harman - Strategic Performance Manager, 07530 263207</i>
Background papers	<i>Hard copies of the Annual Report have been sent to Panel Members.</i>
Please contact the report author if you need to access this report in an alternative format	